



We are proud to announce that Love Saves the Day has been awarded Bronze by the Attitude is Everything Charter of Best Practice. As a festival, we are continuing to assess our accessible facilities and are constantly striving to make the site and overall experience better for our deaf and disabled customers.

The following information provides details about the bookable accessible provisions at the event.

If you have any questions that are not answered below please contact accessibility@teamlove.org.

For disabled customers who do not require use of any of the accessible facilities, please click [here](#) to purchase your ticket. If you would you like to register for use of any of these accessible facilities:

- **PA Ticket**
- **Viewing Platforms on our two Main Stages**
- **Accessible Parking**
- **Accessible Toilets**
- **Lowered Bar Areas**
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You will need to fill out the online form below and submit supporting evidence.

[Access Request Form](#)

Please Note: Love Saves The Day is on a green-field site (Eastville Park), with some tarmac paths on the peripheral entrances and exits. While there are some sheltered areas (some stalls and marquees), it is mainly an open-air event. Ground conditions are therefore weather dependant (if we experience extreme weather the ground may become muddy), therefore mobility across the site may become compromised. We ask you to consider this before purchasing a ticket.

Induction Loops

There will be induction loops at the Main Accessibility Wristband Exchange.

British Sign Language (BSL) Interpreters

At present we do not have BSL interpreters booked for this festival. However, if this is something that you would be interested in then please get in touch as soon as possible.

Assistance Dogs

We welcome assistance dogs on the site. There will be an area provide for toileting and drinking.

Strobes

Please note that strobe effects may be used at this event however, there will not be any specific announcements prior to their use.

Medical Services and Welfare Area

We have an onsite Medical Tent with trained First Aiders by The British Red Cross. We also have an Information and Welfare Area which can be used by our accessible ticket holders should they need a moment of calm.

If you have any queries, please contact accessibility@teamlove.org or call **0117 941 1611**.

Please note: The disabled access facilities are for festival goers with permanent disabilities – pregnant women and people with recent injuries such as broken legs do not qualify.

We do take our accessibility seriously and therefore there a small number of Mystery Shopper tickets available if you sign up to the AIE Mystery Shopper Scheme. For more information please go to the [AIE website here](#).

